Privacy Policy (Apps)

Last updated: March 12, 2026

Emmanuel Faith ("we") respects your privacy. This Privacy Policy explains who we are, how we collect, use, and share personal information about you, and how you can exercise your privacy rights. This Privacy Policy only applies to personal information that we collect when you use or interact with our mobile application ("App").

We recommend that you read this Privacy Policy in full to ensure you are fully informed. If you have any questions or concerns, please contact us using the contact details provided at the end of this Privacy Policy.

What does Emmanuel Faith Community Church do?
Emmanuel Faith is a Christian church headquartered in Escondido, CA

App Powered by Pushpay
Our App is powered by Pushpay. To understand Pushpay's practices and how you can exercise your privacy rights with Pushpay, visit Pushpay's Privacy Policy, available at https://pushpay.com/legal-center/privacy/.

Personal information we collect
The personal information that we collect about you through the App depends on how you interact with us:

- *Information that you provide voluntarily*
  We collect certain personal information from you when you choose to provide us with this information on or through our App, including but not limited to your first and last name, address, email address, and phone number.
- *Information that we collect automatically*
  The App may automatically collect certain information from your device when you use it, such as information about the device or browser you are using to access the App, or diagnostic data. In some countries, including countries in the European Economic Area ("EEA"), this information may be considered personal information under applicable data protection laws. The App may also collect information about how your device has interacted with the App, including the pages accessed and links clicked. Some of this information may be collected using cookies and similar tracking technologies. To learn more, visit Pushpay's Cookie Notice page:

(https://pushpay.com/legal-center/cookie-notice).

How we use your personal information

We use and process or share your personal information collected through the App for the following purposes:

- Communicate church updates, events, and announcements
- Manage event registrations and ministry participation
- Process donations and contributions through third-party service providers and vendors who provide services, including data processing services, for the Organization, for example, Pushpay
- Improve the App's performance and user experience
- Respond to questions or prayer requests (if submitted)

Data security

We use appropriate technical and organisational measures to protect the personal information that we collect about you through the App. Further information regarding data security measures of our service provider for this app can be found on Pushpay's website at https://pushpay.com/security. Please be advised, however, that while we deploy these security measures and strive to protect your personal data, the internet is not 100% secure; for this reason, we cannot guarantee the security or integrity of any personal data you transmit or disclose to us online.

Data retention

We retain your personal information for as long as we require it for the purposes set out in this Privacy Policy. However, we may also retain some of your personal information for a specified period, as required by certain laws (for example, to comply with applicable legal, tax, or accounting requirements).

Your data protection rights

If you wish to delete your data in our possession, please contact us as outlined in the "How to contact us" section below.

Updates to this Privacy Policy

We may update this Privacy Policy from time to time, and any changes take effect upon publication.

SMS Privacy Notice

EFCC may collect your mobile phone number when you opt in to receive SMS messages from us, including when you provide verbal consent during a phone call or in person with a representative. Verbal consent is documented before any SMS messages are sent. Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

If you opt in, you may receive SMS messages related to care, account notifications, schedules, or other church-related messaging. Message frequency may vary. Message and data rates may apply.

You may opt out at any time by replying STOP. For help, reply HELP or contact us as outlined below.

How to contact us

If you have any questions or concerns about this Privacy Policy, or wish to submit a privacy rights request, please contact Emmanuel Faith Community Church at *churchinfo@efcc.org* or by phone at (760) 745-2541.